# West End Knitwear Ltd.





Unit 1, Cowpasture Industrial Estate, Monasterevin. Co. Kildare

+353 45-525319 Tel.

/ 525400 / 525024

Email. weknit@iol.ie

#### Websites.

www.westendknitwear.com www.arancrafts.com

# Terms of Business

Orders, Customer Support and Accounting for West End Knitwear will be managed by our office:

Unit 1 Cowpasture Industrial Estate Monasterevin Co. Kildare

Ireland

Phone: +353 45 525319 FAX: +353 45 525244

Email: info@westendknitwear.ie

Invoices and account statements are emailed by our system automatically. Please provide an email address for the Buyer and AP contact. If you do not use email, we will send by post.

#### 1) Order & Delivery Expectations

- a) Minimum opening order: \$600, re-order: \$200.
- b) Shipment are FOB or Dollar Landed.
- c) Under normal circumstances, styles will be in stock at our warehouse and shipped within a few days. Occasionally an item might be out of stock for several weeks.
- d) Unless you specify "ship complete", backorders will be sent once product becomes available.

## 2) Payment Terms

- a) Opening order must be with credit card.
- b) If you are on terms, you may post a check to the above address, wire funds electronically or use a credit card (MasterCard or Visa)

### 3) Quality Concerns

- a) All products pass through several quality control checks before being packed.
- b) If you feel an item is not acceptable, please email a description (and photo if possible) of the problem to info@westendknitwear.ie

We want to hear fresh new ideas to improve policies and our support of your business! Please email info@westendknitwear.ie.